

NEVADA CLAIMS DEADLINES



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CLAIMS DEADLINES ADMINISTERED BY NEVADA DEPARTMENT OF INSURANCE (“DOI”)

Time Deadline	Action Requirement	CCR Title 10
20 Working Days	Once claim is received, give acknowledgement of receipt of claim in writing to the first-party or third-party claimant.	§ 686A.665(1)
20 Working Days	Reply to pertinent communication from a first-party or third-party claimant which reasonably suggests a response is expected.	§ 686A.665(3)
20 Working Days	Provide necessary claim forms, instructions and reasonable assistance to first-party claimant.	§ 686A.665(4) § 686A.670(1)
20 Working Days	Begin investigation of any claim.	§ 686A.670(1)
30 Days (unless reasonably cannot be done)	Complete the investigation of a claim.	§ 686A.670(2)
30 Days (after receipt of proof of loss)	Give written notification to first-party or third-party claimant that states the need and reasons for additional time and specifies the additional time required to complete the investigation	§ 686A.675(3)
30 Days (after receipt of proof of loss)	Notify the first-party claimant of the acceptance or denial of the claim.	§ 686A.675(1)
30 Working Days (from first notification and every 30 working days until complete)	Provide additional written notification that the investigation remains incomplete and the reasons.	§ 686A.675(3)
30 Working Days (after receipt of claim)	Pay portion of the claim not in dispute	§ 686A.675(1)
60 Days (before limit expiration date)	Provide written notification to first-party claimant and third-party claimant not represented by an attorney that his/her rights might be affected by a statute of limitation, coverage provision or other time limit. Notice must clearly state the time limit that might be expiring and its effect upon the claim.	§ 686A.675(5)
10 Working Days	Furnish the DOI with an adequate response to an inquiry regarding a claim filed with the Division.	§ 686A.665(2)
20 Working Days	Furnish the DOI with an adequate response to an inquiry regarding any inquiry other than regarding a claim from the DOI.	§ 686A.690

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